



ELECTRONIC SYSTEMS

MAINTENANCE SUPPORT

Although modern time and attendance systems are generally reliable, the cost of spare parts and labour charges can be very expensive when a breakdown occurs and inevitably this will happen just when you don't expect it. Subscribing to a "Service Maintenance Agreement" will ensure that, in the event of such an occurrence, you will receive priority service over non-subscription customers, with peace of mind that all repairs and labour charges are waived.

In addition, your subscription will entitle you to unlimited helpdesk support for your trained system operators and an annual on-site "system health check" visit to ensure your system is maintained to the best possible standards.



Convenient cover, one simple plan...

We offer two levels of Service Maintenance Agreements – simply choose the level of care that best suits your needs or contact Auto Time today to discuss a cover plan to suit you.

ON-SITE SUPPORT

- Includes all parts and labour costs
- Priority response over non contract customers
- Telephone support
- Remote support
- Free annual health check
- Access to software updates

Subscription from only **£249.99*** per annum



RETURN TO BASE SUPPORT

- Includes all workshop parts and labour costs
- Telephone support
- Remote support
- 10% discount on annual health check

Subscription from only **£59.99*** per annum



* All maintenance agreements are subject to our terms and conditions which are available on request.

It makes sense to subscribe...

	WITHOUT SUBSCRIPTION	WITH SUBSCRIPTION
Call out charge	£150.00	FREE*
Hourly rate thereafter	£90.00	FREE*
Telephone Support (per hour)	£90.00	FREE*
Software updates	£30.00	FREE*
Consumable items Discount	0%	10%
Additional Labour Discount	0%	20%

*Dependant on subscription

To take out one of our Maintenance Agreements, call us today on **0121 773 7222** or email support@autotime.co.uk



Western House /9 Allcock Street /Birmingham /B9 4DY t/0121 773 7222 f/0121 766 7097 e/support@autotime.co.uk